

What do you need?

- Your mobile device with internet connection
- Registration letter (QR-Code)
- First access data for Online-Banking

Service phone

0234 611-0

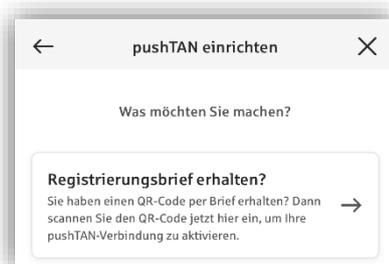
(Monday to Friday, 8am – 8pm)

1 Download the  pushTAN app from the **Google Play Store (Android)** or **App Store (Apple iOS)**.



2 Open the App and press button 

3 Choose option „**Registrierungsbrief erhalten?**“.



4 Select a pushTAN password of said regulations and type it in twice.

5 Enable the Camera and scan the QR-Code on your registration letter. Type in your **Login name (Anmeldename)** and Opening pin (**Eröffnungs-PIN**).



6 Immediately you will be requested to give yourself an own PIN. Important to differentiate: This does not mean the password for opening your banking app.

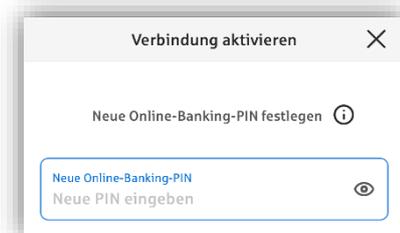
Please enter a 5- to 38-digit PIN here.

Allowed characters of the PIN are:

- upper and lower case letters from A - Z,
- digits from 0 - 9 and following
- special characters ä ö ü Ä Ö, Ü ß! \$% & / () =? + #, . -:

The following are not allowed:

- simple combinations like 12345 or 55555
- same or similar content as for the login name or legitimation ID or parts thereof



turn page 

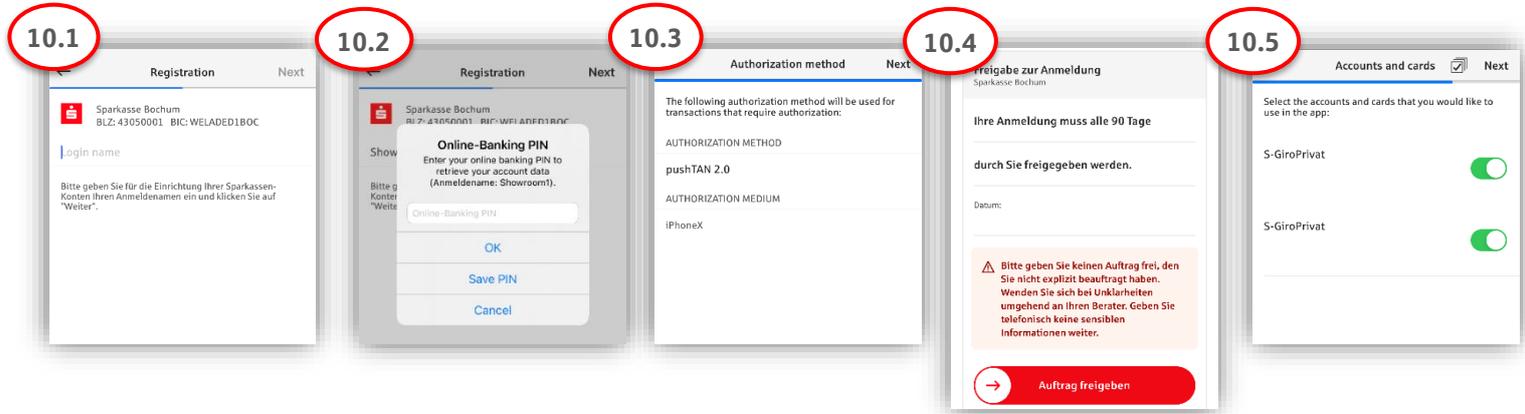
7 Download the Banking-App  **Sparkasse** from **Google Play Store (Android)** or **App Store (Apple iOS)**.  

8 Open the app and press button  and give yourself a new password for opening the app.

9 Select your financial institution by typing in **43050001** and confirm your input.

10 Set up your data connection to your online banking account:

- 1 Type in your **login name (Anmeldename)** from Online-Banking.
- 2 Type in your **Online-Banking PIN** and save your PIN if needed.
- 3 Check the allocation to your mobile device and confirm it by pressing the „**Next**“ button.
- 4 Confirm your account in the pushTAN app. Approve the order with a swipe motion.
- 5 Choose your banking accounts that will be shown in your app.



Great! Your online banking is now all set up.

The  **Sparkasse App** is your future companion with numerous functions.

Alternatively, you can scan this QR Code for a video instruction:

Note: Videos only available in German

